Bruce Davis

TECHNICAL PROJECT MANAGER | PMP
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PROFESSIONAL SUMMARY

PMP-certified technical project manager with 15+ years in enterprise infrastructure, identity security, and automation. Connects business requirements, UX design, and technical solutions with cross-functional delivery across banking, healthcare, and retail.

CORE CAPABILITIES & TOOLS

Delivery & analysis: Requirements, stakeholder coordination, risk and change management, Agile/Scrum knowledge; Microsoft Project, Jira, Confluence, ServiceNow.
Technical & integration: PowerShell, SQL, C#, Entra ID, MIM, CyberArk, Azure.
Design & prototyping: UX design, MVP work, Power BI, Power Apps, Power Automate; open-weight models (DeepSeek, Qwen); Replit (AI-assisted portfolio).

PROFESSIONAL EXPERIENCE

Freelance | May 2025 - Present
AI Evaluation Specialist
- Created verified visual questions and answers for Handshake AI; evaluated response accuracy and instruction following. Worked with open-weight models during freelancing.
- Multimodal artifact evaluation: Compared paired AI-generated artifacts against a shared prompt and supplied criteria.
- Audio transcription: Transcribed only the target English-speaking user, excluding background TV, radio, and other speakers.
- Conversation comparison: Assessed both speakers' voices and delivery across complete A/B conversations.
- Video annotation: Reviewed phrase-based object tracking, corrected suggested masks, and identified blurry or untrackable instances.

Wells Fargo | Nov 2024 - Apr 2025
Business Execution Consultant, Solution Design (Contract)
- Translated SWIFT, CHIPS, and Fedwire requirements into actionable infrastructure requirements and secured design approval.
- Mapped transition steps and SQL dependencies; established Confluence documentation across 5+ workstreams.

Microsoft | May 2024 - Nov 2024
Cloud Solutions Architect, Infrastructure (Contract)
- Designed PowerShell automation and Workday/SQL/Oracle integrations; defined MIM-to-Entra migration approaches.
- Consulted on an automated new-employee onboarding MVP for a customer who intended to pilot the solution.

Starbucks | Apr 2023 - Sep 2023
Senior Security Engineer (Contract)
- Resolved provisioning issues across approximately 60 AD domains; translated issues into developer requirements and managed the Jira backlog.

Bank of America | Jul 2021 - Nov 2022
Project Manager, Privileged Access Management (Contract)
- Led a phased password-rotation rollout after privileged-access onboarding stalled, coordinating 11+ teams and 40+ engineers across thousands of application and service accounts.
- Built Microsoft Project rollout plans; managed changes and approvals, facilitated risk workshops, and developed ServiceNow risk dashboards.

Veradigm | Jan 2019 - Jun 2021
Senior IAM Security Engineer
- Developed an RBAC Audit Report App using Power BI, Power Apps, and Power Automate.
- Separately developed a CyberArk pilot for account vaulting and privileged access management.
- Automated Workday/HR account lifecycles and integrated acquired companies in a HIPAA-governed environment.

EARLIER EXPERIENCE

Wells Fargo | Data Quality Analyst (Contract) | 2017 - 2018: SQL record comparison, requirements, and data lineage.
Cognizant | IAM Consultant | 2016 - 2017: Account automation, role-based access, and compliance reporting.
Microsoft | Support Escalation Engineer | 2012 - 2015: Enterprise troubleshooting and C#/PowerShell diagnostic tools.

CERTIFICATIONS & EDUCATION

Project Management Professional (PMP) | Professional Scrum Master I (PSM I) | ISC2 Certified in Cybersecurity (CC)
Purdue University | M.S., Computer Graphics Technology | Lincoln University | B.S., Computer Science