

BRUCE DAVIS

TECHNICAL PROJECT MANAGER | PMP

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PROFESSIONAL SUMMARY

Technical project manager with experience in identity security, infrastructure, and automation across banking, healthcare, and enterprise IT. Coordinated 11+ teams and 40+ engineers to deliver automated password rotation in phases. PMP-certified, with hands-on experience in Microsoft Project, ServiceNow change management, resource planning, and system integration.

CORE SKILLS

Project Delivery: Work breakdown structures, resource planning, scheduling, requirements, stakeholder management, risk management, governance, Microsoft Project, ServiceNow, Confluence, Agile, Scrum

Identity & Security: PAM, identity lifecycle management, provisioning/deprovisioning, RBAC, access attestation, password vaulting and rotation, CyberArk, HashiCorp Vault

Platforms & Integration: Entra ID, Active Directory, Microsoft Identity Manager, Okta, Microsoft Graph, Power Platform, Microsoft Copilot, PowerShell, C#, SQL, Tanium, Workday

PROFESSIONAL EXPERIENCE

Business Execution Consultant - Solution Design (Contract) | Wells Fargo

Charlotte, NC | Nov 2024 - Apr 2025

- Developed process flows and approved implementation plans for wire transfer modernization across banking services, networks, and cloud infrastructure, translating SWIFT, CHIPS, and Fedwire payment rules for compliance and engineering review.
- Produced approved server and network topology designs supporting technology refresh and infrastructure improvements for wire transfer services.
- Standardized Confluence documentation for risks, decisions, and milestones across five-plus workstreams; used SQL to investigate data dependencies affecting rollout readiness.

Cloud Solutions Architect - Infrastructure (Contract) | Microsoft

Remote | May 2024 - Nov 2024

- Delivered approved requirements and implementation plans, along with deployed proofs of concept, for onboarding Power Platform solutions involving Microsoft Copilot and Microsoft Graph.
- Planned infrastructure and automation for Entra ID, Microsoft Identity Manager, Active Directory, and PowerShell projects integrating with SQL, Oracle, Novell, web services, Workday, and HR systems.
- Replaced manual Entra ID and Okta exports with an identity governance dashboard, reducing reporting time from hours to minutes; collaborated with client engineers on architecture reviews and sprint testing.

Senior Security Engineer (Contract) | Starbucks

Remote | Apr 2023 - Sep 2023

- Analyzed MIM and IAM C# code and SQL to troubleshoot identity issues, create user stories, and collaborate with software developers on feature updates and defect fixes.
- Resolved user and group provisioning and update issues involving GCP, Azure, and Active Directory in an environment spanning approximately 60 Active Directory domains.
- Updated servers using PowerShell scripts executed through Tanium and maintained web services using PowerShell and certificate management tools.

PROFESSIONAL EXPERIENCE - CONTINUED

Project Manager - Privileged Access Management (Contract) | Bank of America

Charlotte, NC | Jul 2021 - Nov 2022

- Led a phased production rollout of automated password rotation after PAM onboarding stalled. Coordinated 11+ teams and 40+ engineers for a program covering thousands of service accounts.
- Built and maintained Microsoft Project plans covering tasks, resources, and rollout schedules.
- Brought together stakeholders and technical leads from Windows, CyberArk, Mainframe, Oracle, SQL, and other teams to confirm requirements, validate platform capabilities, and clarify rollout scope.
- Managed change requests in ServiceNow, project risks, and onboarding governance for password vault and rotation services.
- Facilitated risk workshops and developed ServiceNow dashboards to track risks and remediation across Engineering, Security, and the Center of Excellence.

Senior IAM Security Engineer | Veradigm

Remote | Jan 2019 - Jun 2021

- Implemented enterprise-scale identity lifecycle management, role-based access control, and access governance in a HIPAA-regulated environment.
- Integrated Workday and other HR systems with Microsoft Identity Manager to automate new-user onboarding, provisioning, and deprovisioning.
- Configured custom attribute flows, workflows, groups, sets, and policies; mapped roles and resolved duplicate accounts to standardize identity lifecycle processes.
- Implemented manager attestation workflows to support access reviews and identity governance.
- Managed existing and newly acquired Active Directory domains and vaulted service account passwords in CyberArk.

INDEPENDENT PROJECTS

Automation & Infrastructure Portfolio | Sep 2026

github.com/iambucedavis/automation-infrastructure-portfolio

Built three personal Python prototypes using sample data to assess PAM onboarding readiness, review infrastructure designs, and identify change-scheduling conflicts. Created project requirements, risk documentation, and reports; verified the tools with 50 automated tests.

EARLIER EXPERIENCE

Wells Fargo | Data Quality Analyst (Contract) | 2017 - 2018: SQL reconciliation, requirements, and data lineage.

Cognizant | IAM Consultant | 2016 - 2017: Identity lifecycle automation, RBAC, and compliance reporting.

Microsoft | Support Escalation Engineer | 2012 - 2015: Enterprise infrastructure escalations and C#/PowerShell diagnostic automation.

CERTIFICATIONS & EDUCATION

Certifications: Project Management Professional (PMP) | Professional Scrum Master I (PSM I) | ISC2 Certified in Cybersecurity (CC)

M.S., Computer Graphics Technology - Purdue University

B.S., Computer Science - Lincoln University

Information Systems Coursework - Carnegie Mellon University